



**Ronald
McDonald
House®**

**Northeast Learning Series
Family Rooms & Hospitality Carts**

**October 20 – 21, 2026
Wilmington, Delaware**

Day 1 – Tuesday, October 20, 2026

- 1:00pm – 1:30pm: Welcome and board bus, snacks
 - Hyatt Place Wilmington Riverfront parking lot
760 Justison St, Wilmington, DE 19801
- 1:30pm: Bus departs for Tours
 - Nemours Children's Health – Family Room Tour
1600 Rockland Road, Wilmington DE 19803
 - Ronald McDonald House Delaware – House Tour
1901 Rockland Road, Wilmington, DE 19803
- 3:30pm - 4:00pm: Bus departs, arrive back at hotel for check-in
 - Hyatt Place Wilmington Riverfront
760 Justison St, Wilmington, DE 19801
- 4:45pm: Meet in Hyatt Place lobby to walk to dinner
- 5:00pm – 8:30pm: Happy Hour, Appetizers, Teambuilding, Dinner
 - Timothy's Riverfront Grill - .3 mile walk from hotel
930 Justison St, Wilmington, DE 19801

Day 2 – Wednesday, October 20, 2026, Hyatt Place Wilmington Riverfront

- 8:00am – 9:00am: Breakfast and Networking
- 9:00am -12:00pm: Family Room Sessions:
 - Hospital Relationships (1 hour)
 - Standards of Excellence, Running a 5-Star Program (2 hours)

Family Stays



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- 12:00pm -1:00pm Lunch
- 1:00pm – 4:00pm Family Room Sessions:
 - Hospitality Cart Program (1 ½ hours)
 - Trauma Informed Care, Boundaries, Hospitality (1 ½ hours)
- 4:00pm – 4:30pm: Closing
- 4:30pm - Conference Concludes

Family Stays